

# In times of need

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## The event

While the policyholder was at home, an intruder broke into their house. They bravely confronted the burglar and during the scuffle, sustained injuries including broken bones.

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## The problem

The policyholder happened to be a surgeon and as a result of their injuries, was unable to work.

3

## The outcome

Chubb provided extra cover for loss of income under Family Protection, where the policy provided for loss in salary. Chubb demonstrated its human approach to supporting a client through a significantly traumatic time.



## Home invasion



**Where:**  
Brisbane, QLD



**About the client:**  
Masterpiece client for more than 5+ years



**Key takeaway:**  
This is not just a home and contents policy. At Chubb, we look after the customer in times of need.